



PAKISTAN TOURISM DEVELOPMENT CORPORATION

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No. 8538(1)/2019-Misc/Estab/673

Dated: 04.11.2019

Subject: **GRIEVEANCES REDRESSAL COMMITTEE**

In pursuance of the Rule 48 of PPRA Rules,2004,The Competent Authority has been pleased to constitute redressal of grievance committee comprising of the following officers in Pakistan Tourism Development Corporation :-

- | | | |
|------|------------------------------|------------------|
| i. | Manager (P&A), PTDC | Chairman |
| ii. | Act. Manager (Audit),PTDC | Member |
| iii. | Tourism Officer (Legal),PTDC | Member/Secretary |
2. The ToRs are as under:-
- To probe and investigate the complaint in the light of relevant rules and regulations.
 - Formulate recommendations for the settlement of the grievances of the bidder.
 - The committee shall decide upon the complaint within fifteen days after receipt of complaint.
3. This issues with the approval of Managing Director, PTDC.


(NAJEEB AKRAM)
Manager (P&A)

DISTRIBUTION

- ✓ 1. Manager (P&A),PTDC
2. Act. Manager (Audit),PTDC
3. Tourism Officer (legal),PTDC

Copy to:

1. General Manager(Motels)
2. Manager Accounts(HO)
3. Manager (P&P)
4. Manager Flashaman's
5. Liaison Officer, MD Office, PTDC
6. Tourism Officer,PTL